



How does the Lung Health Foundation Prize Raffle draw work?

The Prize Raffle draw administered by Lung Health Foundation is a raffle licensed by the Alcohol and Gaming Commission of Ontario (AGCO), where individuals purchase ticket(s) for the opportunity to win one or more of the prize packages.

Where do the proceeds raised go?

The raffle proceeds goes towards Lung Health Foundation research and programs in Ontario. To learn more about the Lung Health Foundation and our programs, please visit www.lunghealth.ca

Who is eligible to buy raffle draw tickets?

If you meet the following criteria, you are eligible to purchase draw tickets:

- Must be located in the Province of Ontario at time of purchase
- Must not be one of the following:
 - Members of the Lung Health Foundation's Board of Directors;
 - Full time, part-time and student employees of the Lung Health Foundation;
 - Persons who are directly on the Lung Health Foundation's payroll;
 - Lung Health Foundation employees who are on paid or unpaid leave;
 - Persons under the age of 18 years;
 - Employees of the supplier of the Raffle System who are involved with the development and/or support of the Raffle System; and
 - Such other persons designated from time to time as Related Parties by the Association.

Note: Prior to the purchase of a ticket online, you will be required to verify your eligibility and that the information is complete and accurate. **Prize winners are responsible for claiming their prizes in-person from Sault Ste. Marie, Ontario.** Prize winners are responsible for any and all expenses incurred to do so, which may include but not limited to shipping costs and car mileage. Prior to purchasing tickets, players must ensure they are able to pick up the prizes.

Where can I purchase tickets for the raffle draw?

Tickets for the Lung Health Foundation's Prize Raffle draw can be purchased by eligible purchasers online at www.festivalraffle.ca

When are the tickets on sale?

Tickets are available from November 9, 2020 at 9:00 AM EST to November 19, 2020 at 11:59 PM EST, or while supplies last.

How much are tickets?

- 3 Ticket Numbers for \$5.00;
- 10 Ticket Numbers for \$10.00; and/or
- 60 Ticket Numbers for \$20.00

What happens if the raffle ticket sells out prior to the draw date?

If all tickets for the Prize Raffle are sold out before the Draw date deadline (November 19, 2020 at 11:59 PM EST), draws for all prizes will still be made on November 20, 2020 at approx. 10:00 AM EST.

What are the prizes for this raffle?

There are a total of nine (9) prize packages to be won. Total prize board value is \$9,850.00 CAD. For further details please visit the Rules of Play Section at www.festivalraffle.ca

Can I win more than one prize?

Yes, after each winning ticket number is drawn and recorded, it is then returned to the pot and is eligible for all subsequent draws, so it is possible to win more than ONE prize.

What are the odds of winning?

There are a total of 29,490 tickets available for sale. The odds of winning the prize are based on the number of tickets sold during an event.

What is your refund or return policy?

All raffle draw ticket sales are final and may not be exchanged or refunded.

How is the winning number drawn?

A unique winning number is randomly generated and issued by the electronic raffle system out of the numbers purchased online for that particular draw. The mechanism for selecting the winning number is a computer-based random number generator that has been certified by the AGCO.

When is the winning number drawn and posted?

The winning number for the Grand Prize will be drawn at or about 10:00 AM EST on November 20, 2020. Once the winning ticket has been drawn, it will shortly be posted on www.festivalraffle.ca. For further details please visit the Rules of Play Section at www.festivalraffle.ca

Will you notify me if I win?

Winners will be notified via an email from The Ontario Lung Association (operating as The Lung Health Foundation) as to what they have won and how to claim their prizes. Winning Number will also be published to www.festivalraffle.ca at 12:00 PM EST on November 20, 2020. A printed list of winners will be available upon request by calling 1-888-344-5864 or by emailing festivalraffle@lunghealth.ca

How can I claim my prize if I have the winning number?

If you have the winning number, please contact festivalraffle@lunghealth.ca. You must complete the required winner claimant documents provided by the Lung Health Foundation, and submit two pieces of government-issued photo ID within 6 months of the draw date to claim prize winnings.

Prizes will be awarded to the individual(s) named on the official ticket. Prize notification letters are addressed to the primary ticketholder. It is the responsibility of the primary ticketholder to allocate the prize if necessary. Prizes awarded may not be exactly as illustrated.

Prize winners are responsible for claiming their prizes in-person from Sault Ste. Marie, Ontario. Prize winners are responsible for any and all expenses incurred to do so, which may include but not limited to shipping costs and car mileage. Prior to purchasing tickets, players must ensure they are able to pick up the prizes.

Do I need to live in Ontario to play?

You do not need to live in the province of Ontario to purchase a raffle ticket but you do need to be physically located within the province of Ontario at the time of purchase of your online ticket to be eligible to play.

How can I pay for my online raffle ticket?

Our online website accepts the following payment types: Visa, MasterCard, and American Express.

I cannot access festivalraffle.ca. What should I do?

Per AGCO regulations - please be advised that you must be located within the province of Ontario at the time of your purchase. Your device's location services must be turned on to verify your location prior to entry to the online sales platform. Users must also agree to all Terms and Conditions outlined.

I purchased a raffle ticket but did not get my numbers. What should I do?

If you purchased your raffle ticket but did not receive your numbers, please check your junk or spam folders in the event it was flagged by your email provider. If you still do not have your raffle ticket, contact festivalraffle@lunghealth.ca and our support staff will re-send your raffle numbers (some verification will be required). If your transaction completed successfully, your numbers will still be part of the draw.

I think I, or someone I know, may have a problem with gambling. What should I do?

The Lung Health Foundation promotes responsible gaming at all times. If you are looking for help or advice about problem gambling, please visit: www.problemgamblinghelpine.ca or contact the Ontario Problem Gambling Help Line / Free Health Services Information at 1-888-230-3505.