



### **How does the Lung Health Foundation 50/50 draw work?**

The 50/50 draw administered by Lung Health Foundation is a raffle licensed by the Alcohol and Gaming Commission of Ontario (AGCO), where individuals purchase ticket(s) for the opportunity to win 50% of the total money raised through the sale of 50/50 tickets for that draw.

### **Where does the other 50% of the proceeds raised go?**

The other 50% of the jackpot (minus permitted program expenses related to running the draw) goes towards Lung Health Foundation research and programs in Ontario. To learn more about the Lung Health Foundation and our programs, please visit [www.lunghealth.ca](http://www.lunghealth.ca)

### **Who is eligible to buy 50/50 draw tickets?**

If you meet the following criteria, you are eligible to purchase 50/50 draw tickets:

- Must be located in the Province of Ontario at time of purchase
- Must not be one of the following:
  - Members of the Lung Health Foundation's Board of Directors;
  - Full time, part-time and student employees of the Lung Health Foundation;
  - Persons who are directly on the Lung Health Foundation's payroll;
  - Lung Health Foundation employees who are on paid or unpaid leave;
  - Persons under the age of 18 years;
  - Employees of the supplier of the 50/50 System who are involved with the development and/or support of the 50/50 System; and
  - Such other persons designated from time to time as Related Parties by the Association.

Note: Prior to the purchase of a ticket online, you will be required to verify your eligibility and that the information is complete and accurate.

### **Where can I purchase tickets for the 50/50 draw?**

Tickets for the Lung Health Foundation's 50/50 draw can be purchased by eligible purchasers online at [www.festival5050.ca](http://www.festival5050.ca)

### **When do sales open?**

The ticket sales start November 1, 2020.

To be eligible for the Early Bonus Prize, tickets must be purchased by 11:59 PM EST on November 25, 2020. Tickets purchased before this time and date will be eligible for both the Early Bonus Prize and the Grand Prize.

To be eligible for the Grand Prize, tickets must be purchased by 11:59 PM EST on December 13, 2020.

**How much are tickets?**

- 10 Ticket Numbers for \$10.00;
- 80 Ticket Numbers for \$25.00; and/or
- 200 Ticket Numbers for \$50.00

**What is the Early Bonus Prize?**

The Early Bonus Prize is a total value of \$500.00 CAD VISA Gift Card(s). Only One Early Bonus Prize is available. No cash substitution will be made.

**Can I win the Grand Prize if I already won the Early Bonus Prize?**

Yes! If you won the Early Bonus Prize, you remain eligible to win the Grand Prize. It is possible for the same ticket number to win more than ONE prize.

**How many tickets are available in the raffle? What are the odds of winning a prize?**

The odds of winning the prize are based on the number of tickets sold during an event.

**What is your refund or return policy?**

All raffle draw ticket sales are final and may not be exchanged or refunded.

**How is the winning number drawn?**

A unique winning number is randomly generated and issued by the electronic raffle system out of the numbers purchased online for that particular draw. The mechanism for selecting the winning number is a computer-based random number generator that has been certified by the AGCO.

**When is the winning number drawn and posted?**

The winning number for the Early Bonus Prize will be drawn at 10:00 AM EST on November 26, 2020. Once the winning ticket has been drawn, it will shortly be posted on [www.lunghealth.ca](http://www.lunghealth.ca) and [www.festival5050.ca](http://www.festival5050.ca)

The winning number for the Grand Prize will be drawn at 10:00 AM EST on December 14, 2020. Once the winning ticket has been drawn, it will shortly be posted on [www.lunghealth.ca](http://www.lunghealth.ca) and [www.festival5050.ca](http://www.festival5050.ca)

For further details please visit the Rules of Play Section at [www.festival5050.ca](http://www.festival5050.ca)

**Will you notify me if I win?**

Winners will be notified via an email from The Ontario Lung Association (operating as The Lung Health Foundation) as to what they have won and how to claim their prizes.

Winning Number and Winners' names (if available) will be published on [www.lunghealth.ca](http://www.lunghealth.ca) and [www.festival5050.ca](http://www.festival5050.ca) at 12:00 PM EST on November 26, 2020 (for Early Bonus Prize) and 12:00 PM EST on December 14, 2020 (for both Early Bonus Prize and Grand Prize).

A printed list of winners will be available upon request by calling 1-888-344-5864 or by emailing [festival5050@lunghealth.ca](mailto:festival5050@lunghealth.ca)

### **How can I claim my prize if I have the winning number?**

If you have the winning number, please contact [festival5050@lunghealth.ca](mailto:festival5050@lunghealth.ca). You must complete the required winner claimant documents provided by the Lung Health Foundation, and submit two pieces of government-issued photo ID within 6 months of the draw date to claim prize winnings.

Prizes will be awarded to the individual(s) named on the official ticket. Prize notification letters are addressed to the primary ticketholder. It is the responsibility of the primary ticketholder to allocate the prize if necessary. Prizes awarded may not be exactly as illustrated.

### **When can I expect to receive my winnings?**

50/50 Grand Prize will be paid in cheque within 30 days of the completion of the claim process.

Early Bonus Prize will be given in form of VISA gift card(s) within 30 days of the completion of the claim process.

### **Do I need to live in Ontario to play?**

You do not need to live in the province of Ontario to purchase a 50/50 ticket but you do need to be physically located within the province of Ontario at the time of purchase of your online 50/50 ticket to be eligible to play.

### **How can I pay for my online 50/50 ticket?**

Our online 50/50 website accepts the following payment types: Visa, MasterCard, and American Express.

### **I cannot access festival5050.ca. What should I do?**

Per AGCO regulations - please be advised that you must be located within the province of Ontario at the time of your purchase. Your device's location services must be turned on to verify your location prior to entry to the online 50/50 sales platform. Users must also agree to all Terms and Conditions outlined.

### **I purchased a 50/50 ticket but did not get my numbers. What should I do?**

If you purchased your 50/50 ticket but did not receive your numbers, please check your junk or spam folders in the event it was flagged by your email provider. If you still do not have your 50/50 ticket, contact [festival5050@lunghealth.ca](mailto:festival5050@lunghealth.ca) and our support staff will re-send your raffle numbers (some verification will be required). If your transaction completed successfully, your numbers will still be part of the draw.

### **I think I, or someone I know, may have a problem with gambling. What should I do?**

The Lung Health Foundation promotes responsible gaming at all times. If you are looking for help or advice about problem gambling, please visit: [www.problemgamblinghelpine.ca](http://www.problemgamblinghelpine.ca) or contact the Ontario Problem Gambling Help Line / Free Health Services Information at 1-888-230-3505.